

Ahmed Ali Ahmed

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Tourist Visa



Professional Summary

Highly motivated and results-driven Restaurant Manager with 4+ years of experience in the restaurant and retail industry.

Skilled in team leadership, customer service, operations management, sales growth, and financial control.

Demonstrated ability to manage branches, improve operational efficiency, and deliver high-quality customer experiences.

Key Skills & Competencies

- Restaurant Operations & Branch Management
- Customer Service & Relations
- Leadership & Team Management
- Product Quality Control
- Problem-Solving & Decision-Making
- Time Management & Workflow Optimization
- Financial Control & Cash Handling
- Proficiency in Microsoft Office.

Professional Experience

➤ Sales Officer – Carrefour Market, Banha

August 2023 – August 2025

- Achieved monthly sales targets and provided excellent customer service.
- Handled product display, stock management, and promotional activities.
- Prepared daily reports on sales performance and inventory levels.

➤ Cashier – El Baraka Mall, Monoufia

August 2021 – August 2023

- Processed customer payments and maintained accurate cash handling records.

- Assisted with customer inquiries and provided professional service.
- Supported administrative tasks and daily operational needs.

Education

Institute of Nursing

Banha University, Egypt | 2017 – 2019 | Very Good

Certifications & Training

- ICDL on the Internet
- Advanced bleeding management
- Basic Life Support
- Basic of Infection Control
- Skills Development Program – Ministry of Youth & Sports & UNICEF

Languages

Arabic: Native

English: B1+

Personal Details

Nationality: Egyptian

Marital Status: Single

References

Available upon request.