Jumana Yousef, RN, MSN

Amman, Jordan

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Professional Summary

Dedicated and experienced Head of Continuous Education and Training Department with a strong background in healthcare staff development, clinical education, and compliance with local and international standards. Brings a solid foundation in nursing, with hands-on experience in patient care, clinical coordination, and evidence-based practice. Skilled in simulation-based training, mentoring, and curriculum design. Proven expertise in oncology, palliative care, and home health settings, with a commitment to excellence in patient care, nursing education, and workforce performance.

Core Competencies

- Healthcare Training & Development
- Clinical Education & Mentorship
- Simulation Lab Facilitation
- EHR & Documentation Proficiency

- Oncology & Palliative Nursing
- Interdisciplinary Communication
- Quality & Safety Compliance
- Leadership & Team Supervision
- Shared Governance Participation

Professional Experience

Head of Continuous Education and Training Department

Al-Kindi Hospital - Amman, Jordan

Nov 2024 - Present

- Ensured alignment of training with local and international healthcare standards and accreditation requirements.
- Proficient in designing, developing, delivering, and evaluating meaningful learning experiences and assessments that integrate modern tools and resources, enhancing contextual learning and fostering the knowledge, skills, and attitudes aligned with program outcomes.
- Strong digital literacy and proven proficiency in technology systems, with the ability to model and promote the effective use of current and emerging digital tools to enhance research and learning.

Senior In Charge Nurse – Medical/Surgical Oncology

King Hussein Cancer Center – Amman, Jordan

June 2023 - Oct 2024

- Lead and coordinate nursing care for oncology patients in both medical and surgical units, ensuring high standards of patient safety and clinical excellence.
- Supervise and support a multidisciplinary nursing team, including shift planning, delegation of tasks, and performance evaluation.

Registered Nurse I – Medical/Surgical Oncology

King Hussein Cancer Center - Amman, Jordan

Apr 2023 – May 2023

Registered Nurse I - Palliative Outpatient

King Hussein Cancer Center – Amman, Jordan

Oct 2021 - Mar 2023

Registered Nurse I – Palliative Care Unit

King Hussein Cancer Center – Amman, Jordan

July 2019 - Sep 2021

Registered Nurse II- Palliative Care Unit

King Hussein Cancer Center – Amman, Jordan

Aug 2017 - June 2019

Registered Nurse III- Palliative Care Unit

King Hussein Cancer Center – Amman, Jordan

Aug 2015 - July 2017

Education

Master of Science in Nursing Services Administration (MSN)

Jordan University of Science and Technology – 2016 to 2019

Bachelor of Science in Nursing (BSN)

Al Al-Bayt University – 2011 to 2015

Certifications & Training

- BLS, ACLS, PALS Provider AHA
- ECG & Pharmacology AHA
- Pain Management, Wound Care, Palliative Care
- Preceptorship & Mentorship Training
- Simulation in Healthcare

- Training of Trainers (TOT)
- Quality & Work Ethics Workshops
- Symptom Management,
 Therapeutic Communication
- Emotional Intelligence, Service Excellence
- Clinical Practice Guidelines & Evidence-Based Practice

Conferences Attended

- Creating a Magnetic Culture Irbid, 2017
- 3rd Conference in Palliative Care
 Amman, 2018
- Connecting Through Research Conference – Amman, 2019
- King Hussein Cancer Research Conference – Amman, 2022

Research & Projects

- Nursing Empowerment: Job Performance in Structurally Empowered Environments (2020)
- Improving Patient Satisfaction in Home Health Care QI Project Member (2022)
- Lavender Oil Impact on Colostomy Patients Principal Investigator (2023)
- Validation of the Six-Dimension Scale of Nursing Performance (Arabic) (2024)

Leadership & Governance Roles

- Chairperson Unit-Based Council
- Quality Champion

- Research Champion
- Member Leadership Council

AHA Training Center Involvement

- Training Center Coordinator (TCC) – Nov 2024 to Present
- BLS Instructor Since Mar 2025
- ACLS Instructor Since Jun 2025

• PALS instructor – Since August 2025