Patricia Nakiyemba

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PERSONAL PROFILE STATEMENT

I am a motivated and committed person with a strong work ethic and excellent people skills. I take great pride in my work and strive to achieve the best possible results at all times. I possess excellent communication, leadership and managerial skills and strive to utilise these skills in order to make a positive change across the organisation.

I hope to work for an organisation that is going to help me grow career wise in the professional world.

CORE SKILLS

- Communication skills
- Leadership skills
- Interpersonal Skills
- Intelligence
- Time Management

WORK EXPERIENCE:

- 1. House Manager Abu Dhabi (Feb 2025 Nov 2025)
- Managed household operations, ensuring efficiency and organization
- Coordinated schedules and appointments

ACHIEVEMENTS

- Developed time management and multitasking skills
- Demonstrated reliability and trustworthiness in private household
- Improved communication skills interacting with family members of diverse age groups and handling requests

EXPERIENCE

- Time management and Organisation
- Attention to detail and interpersonal skills
- Ability to work independently
- Cross cultural Management

Employer

Mr. Matar Saif Saeed Alshamsi

2. Digital Marketing Manager (CakelandUg, 2022 —Present)

- Developing and executing digital marketing strategies.
- Analyze market trends and consumer behavior.

ACHIEVEMENTS

• 50% social media engagement increase for CakelandUg.

3. Construction Site Procurement Manager (Nsuube Mukono, Sept 2024 - Jan 2025)

As a procurement manager at a construction site, I successfully oversaw procurement operations on the site, ensuring timely and cost effective delivery of materials and services.

EXPERIENCE

- Managed procurement processes for construction materials and services.
- Coordinated logistics and transportation.

ACHIEVEMENTS

- Ability to optimize procurement processes, mitigate risk and drive project success.
- 4. Client Relations Officer & Front Desk Officer (Elite Digital Studio Mukono, Sept 2023 -Aug 2024)

I honed my interpersonal and communication skills, ensuring seamless interactions with diverse clients. This experience fostered my ability to build strong client relationships, work under pressure, and adapt to dynamic environments.

EXPERIENCE

- Providing exceptional customer service and support.
- Coordinating front desk operations and client communications.
- Handling client inquiries and feedback.

ACHIEVEMENTS

- Customer service expertise.
- Conflict resolution and problem solving.
- Strong organisational and time management skills.
- Proficiency in handling client inquiries and feedback.
- Ability to multitask and prioritise tasks efficiently.

Insight into studio operations and digital services.

5. Canteen Manager (Old Kampala Senior Secondary School-June 2022 -Sept 2023)

I worked as a school canteen manager and I gained experience and skills to perform different administrative tasks, handle finances and dealing with people from various walks of life.

EXPERIENCE

- Supervising workers in daily routine operations of the canteen.
- Stocking up merchandise in the canteen. Handling financial issues of the canteen.
- Working on several people with different backgrounds of life.
- Coordinated daily operations, ensuring efficient service delivery.
- Managed inventory, finances, and customer relations.

ACHIEVEMENTS

- Learnt how to work with less supervision.
- Team leadership skills
- Customer care

EDUCATION

Bachelor of International Business Makerere University Aug 2018 - Mar 2022

I graduated with a Bachelor's degree in International Business. I did my internship with TIG Marketing Uganda and my major achievement was building company profile.

- Uganda Advanced Certificate of Education: St. Joseph's High School Namagunga Feb 2016-Dec 2017
- Uganda Certificate of Education: Our Lady of Africa Secondary School Namilyango Feb 2010
 Nov 2013

Skills:

- Excellent computer skills (MS Office, typing)
- Strong communication and interpersonal skills

- Attention to detail and organizational abilities
- Bilingual (English and Luganda)
- Proactive and problem-solving approach
- Email and telephone correspondence and management
- Document and archieve management
- Reliability
- Timely response

Interests

In my spare time, I enjoy reading, singing, and interacting with others.

I enjoy baking passionately

REFERENCES

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