

### **SIAW PORTIA**

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## Professional Summary

Professional with high standards and strong background in maintaining cleanliness and hygiene. Known for reliable and thorough cleaning practices, contributing to healthier environment. Team-oriented with focus on collaboration and adaptability to meet changing needs. Skilled in using cleaning tools and following safety procedures.

#### Skills

- Attention to detail focus
- Cleanliness and sanitation
- Reliable and responsible
- Clear communication
- High energy and stamina
- Cleaning and sanitizing

- Cleanliness and hygiene
- Teamwork and collaboration
- Multitasking Abilities
- Verbal and written communication
- Guest relations
- Floor care expertise

#### **Work History**

# CLEANER ANITA HOTEL, GHANA

- Cleaned and sanitized bathrooms, kitchens and other similar areas according to established protocols.
- Removed trash, debris and other waste materials from premises.
- Maintained a well-organized storage area for cleaning supplies to ensure easy access and efficient use of materials.
- Organized and used industrial cleaning products following strict safety procedures.
- Provided exceptional customer service by addressing inquiries, concerns, or requests from clients in a timely and

satisfactory manner.

- Increased cleaning efficiency with introduction of color-coded cloth system to prevent cross-contamination.
- Achieved record of zero complaints regarding cleanliness in assigned areas for entire year.
- Maintained floor cleaning and waxing equipment.
- Used vacuum and shampooers to clean carpeted areas in offices, lobbies and corridors.
- Used time management and efficient cleaning methods to meet deadlines.
- Collaborated with maintenance team to identify and resolve issues requiring repair, enhancing overall facility safety.

**Education** 

05/2018 **High School Diploma**, *MIM SENIOR HIGH SCHOOL*, GHANA/MIM

**Personal Details** 

**Nationality:** GHANAIAN

Marital Status: Single

Visa Status: TOURIST VISA

Languages

English

Advanced (C1)