



Saqib Ali

Date of birth: 15/12/2001

Nationality: Pakistani

Gender: Male

CONTACT

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ABOUT ME

An energetic and outgoing waiter with great dedication to serving customers and providing them with an exceptional dining experience. A quick learner who adapts to fast-paced environments and can handle multiple tasks under stress.

WORK EXPERIENCE

07/09/2021 – 18/12/2023 Shakargarh , Pakistan

Waiter Lahori Hotel

- Offer menu recommendations upon request
- Take and serve orders
- Deliver food to customers promptly
- Serve food and drink orders
- Coordinating payments
- Informing customers of daily specials
- Provide excellent customer service to guests
- Deliver checks and collect bill payments
- Escort customers to their tables
- Greet customers
- Check products for quality
- Communicating them effectively to the kitchen
- Collecting the bill
- Offer Food
- Set Tables
- Bussing and resetting tables
- Clean and prepare food
- Cleaning tables
- Handle complaints
- Maintain information regarding customer preferences

EDUCATION AND TRAINING

02/01/2019 – 23/08/2021 Shakargarh, Pakistan

Intermediate of computer science (12th) Govt high school shakargarh

Website WWW.Schools.punjab.gov.pk

LANGUAGE SKILLS

MOTHER TONGUE(S): Urdu

Other language(s):

English

Listening B1

Reading C2

Writing C2

Spoken production B1

Spoken interaction B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

ADDITIONAL INFORMATION

Communication and interpersonal skills

- Skills** customer service skills.
- the ability to work well with others.
- the ability to accept criticism and work well under pressure.
- to be thorough and pay attention to detail.
- excellent verbal communication skills.
- a desire to help people.
- active listening skills.
- a good memory.