



# TAYCIR FEHMI

**Nationality:** Tunisia **Date of birth:** 30.04.1998 **Phone number:** (+971) 551373178

**Email address:** taycirfehim10@gmail.com



**Home:** Dubai, (United Arab Emirates)

## ABOUT ME

A friendly and personable hospitality with a great experience providing exceptional service in fast-paced environments. Adept at greeting and seating guests, managing reservations, and ensuring a positive and welcoming atmosphere for all visitors. Known for excellent communication, organizational skills, and the ability to handle customer inquiries with professionalism and courtesy. Passionate about creating memorable experiences and working collaboratively with team members to maintain smooth operations. Eager to contribute to a dynamic team and enhance guest satisfaction in every interaction.

## WORK EXPERIENCE

### VIP Hostess

*Eva Beach Restaurant* [ 2024 - Current]

**City:** Dubai | **Country:** United Arab Emirates

- Managing bookings, either in person, over the phone, or online.
- Providing waiting times to customers who are not pre-booked.
- Creating an appropriate atmosphere for guests that's in line with the restaurant or bar's image or branding.
- Providing a point of contact for customer feedback and helping to resolve any customer issues.
- Providing personalised service and assistance for large parties of guests and VIPs.
- Ensuring cleanliness and hygiene standards are met in the front of house area.
- Assisting with the opening and closing of the restaurant.
- Learning the food and beverage menu.

### Hostess

*Spadon company (Tunis)* [ 2023 - 2024]

**City:** Tunis | **Country:** Tunisia

- Welcome customers warmly as they enter the showroom.
- Offer assistance and direct them to the appropriate sales personnel.
- Provide basic product or service information.
- Answer general queries or guide customers to relevant departments.
- Ensure the showroom is clean, well-organized, and visually appealing.
- Arrange displays and promotional materials attractively.
- Schedule appointments or test drives (for car showrooms).
- Manage visitor logs and maintain a customer database.
- Answer calls professionally and direct them to the right department.

### Make-up Artist

*Kiko (Tunis)* [ 2022 - 2023]

**City:** Tunis | **Country:** Tunisia

- Applying makeup to clients for events, photoshoots, films, TV, theater, or daily wear.
- Consulting with clients to understand their needs, preferences, and skin type.
- Recommending makeup products and styles based on the client's features and occasion.
- Using different techniques such as contouring, highlighting, airbrushing, and prosthetic makeup.

## EDUCATION AND TRAINING

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### Baccalaureate in Economics

*Tunisia university* [ 2015 - 2020]

## LANGUAGE SKILLS

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**Arabic - Native**

**French - Native**

**English – Fluent**

## DIGITAL SKILLS

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Microsoft Office / Microsoft Excel / Microsoft Word / Seven Room Application / Organizational and planning skills / Team-work oriented / Good listener and communicator

## COURSES AND CERTIFICATES

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**Advanced English Language Course - New Horizons Tunisia (Class 4A)**

**Accounting Fundamentals – LECD Tunisia**

**ICDL Certification - LECD Tunisia**